

Case Taking

- Interrogation of the patient (history)
- General physical examination of the patient

Significance of Case Taking

The systematic interrogation, physical examination of the patient and maintenance of records are essential for providing a good emergency medical care in the very busy A&E department with doctors and paramedical staff, working under great pressure to handle the serious/sick patients as priorities, besides frequently facing medicolegal problems. The relevance/significance of each criterion is:

Age	<p>Some diseases/disorders are common in certain age groups, i.e.</p> <ul style="list-style-type: none"> • <i>Neonatal</i>: Heart disease, CNS disorders, meningocele, cleft palate, cleft lip, tongue tie, hydrocephalus, club foot. • <i>Infancy</i>: Respiratory infections, CHF, vomiting, jaundice, hiccup, rickets, scurvy, bed wetting, delayed speech, Wilms' tumor, umbilical hernia. • <i>Childhood</i>: Respiratory infections, measles, asthma, diarrhea, malaria, juvenile diabetes, appendicitis, asthma, osteomyelitis, osteosarcoma. • <i>Adults</i>: Rheumatoid arthritis, migraine. • <i>Elders</i>: Hypertension, heart failure, osteoarthritis, Alzheimer's disease, falls, senile osteoporosis, SE prostate, pneumonia, carcinomas.
Religion	<ul style="list-style-type: none"> • Carcinoma penis less common in those having circumcision.
Sex	<ul style="list-style-type: none"> • Hemophilia affects males only, although transmitted through females. • Carcinoma lips, tongue, GI tract, more prevalent in males. • Hysteria – more in females.
Occupation	<p>Some ailments more common in certain professions (trades), i.e.</p> <ul style="list-style-type: none"> • Internal derangement knee (IDK) common in footballers and mine workers. • Intestinal colic – due to lead poisoning – common in painters. • Housemaid knee – common in maids. • Hydated cyst disease – common in dogs, domestic animals' caretakers.
Address	<ul style="list-style-type: none"> • <i>Travel hazards</i>: Exposure to infections, e.g. sleeping sickness (African countries), hydated disease (Australia), influenza infection (prone areas).

Interrogation of the Patient (history): Includes

Particulars of the patient

Surname First name A&E no
 Age/DOB Sex Date
 Son/daughter/wife of Time
 Occupation
 Address Tel
 DOA DOD
 Diagnosis
 A&E consultant/Dr I/C

Complaints (Symptoms) and their Duration

Inquire the patient (parents/attendants in case of a child/unconscious patient):

- What are his/her currently troubling (chief) complaints?
- Symptoms recorded in a chronological manner of their appearance, i.e. pain in the chest, dyspnea, swelling of feet.
- Either write down how many (weeks, days, months) last, the complaints started/ mention the exact date, e.g.

Patterns:

- Weeks: (no. of weeks/total no. of weeks per year – symbol)

13/52	Pain in the chest
09/52	Dyspnea
05/52	Swelling of feet
- Days: (no. of days/weekly – symbol)

92/7	Pain in the chest
61/7	Dyspnea
31/7	Swelling of feet
- Date:

14.5.2009	Pain in the chest
15.5.2009	Dyspnea
20.5.2009	Swelling of feet
- Months: (no. of months/total no. of months per year – symbol)

3/12	Pain in the chest
2/12	Dyspnea
1/12	Swelling of feet
- Pain in the chest Three months
 Dyspnea Two months
 Swelling of feet One month

History of Present Illness

This covers the period from appearance of first symptom to the present time. Let the patient narrate his/her own history of complaints and do not put any leading questions having their own readymade answers.

- Inquire The patient/accompanied person of unconscious/accidental case and the mother/accompanied person in case of a young child, about:
- How did the symptoms start?
 - What happened next?

- Whether symptoms started suddenly or gradually?
- Whether any relief from complaints during the whole period?
- What sort of treatment taken and whether any relief or not?

Past History Record any ailments suffered by the patient prior to current one, in a chronological manner, along with their duration.

Child: Record development milestones, e.g. head holding, sitting, crawling, standing, teething, smile, speech, walking.

Personal History

- Whether married or single, number of children and their health condition?
- Habits, diet, appetite, bowel and urinary conditions.
- Any addiction – drugs, smoking, alcohol abuse, etc.
- History of menstrual cycle (female patient) – normal or abnormal, i.e. amenorrhea, epimenorrhea, menorrhagia, metrorrhagia, dysmenorrhea.
- Any history of miscarriage, postmenopausal condition, vaginal discharge.

Family History (Inquire)

- About the condition of health of parents, children, and other family members living along with. Anybody suffering from similar ailments.
- Any death in the family and the cause of death.
- Any family history of diabetes, hypertension, congestive heart failure, asthma, tuberculosis, hemophilia, cancer.

Pediatric History (Inquire the mother or accompanying person)

- Number of children in the family, any dead and the cause of death.
- Was it a normal delivery and full time child?
- Was the child breastfed?
- Digestion and bowel habits.
- Any previous illnesses (measles, whooping cough, chickenpox, scarlet fever, fits, nausea, vomiting, diarrhea, sore throat, running nose and ears).
- Immunization status (when were primary/booster/repeat doses given) of BCG, polio, DPT, measles, hepatitis B, hib, MMR, typhoid and tetanus toxoid.

Special Interrogation (Systemic Review)

To inquire about the involvement of a particular organ/system, thought to be affected most and about nature of the disease, i.e.

Cardiovascular System (Inquire about)

- History of rheumatic fever, scarlet fever, diphtheria, or sore throat.
- *Chest pain:* One of the most presenting complaints. *Inquire about its site, character, localization, radiation, duration, factors which precipitate, or relieve it, any medication.*
- *Dyspnea:* Is it present at rest or on exertion – relieved by rest?

- Any history of orthopnea – relieved by sitting.
- *Palpitation*: Inquire about any rapid, forceful, irregular heart beating.
- *Fatigueness*: Is there easy fatigability – relieved by rest.
- *Edema feet*: Is there swelling of feet?

Respiratory System (Inquire about)

- History of tuberculosis, exposure to fumes/dust, smoking
- Sneezing
- *Cough*: Inquire about its character and frequency, is it dry or purulent one, any association with chest pain
- *Expectoration*: Inquire about its quality and quantity
- *Hemoptysis*: Any spitting or coughing of blood
- *Dyspnea*: May appear at rest or on exertion
- *Cyanosis*: More marked, if the patient is cold
- Chest pain
- *Cold*: Running nose, nasal block

Nervous System (Inquire about)

- History of fits/seizure, paralysis, mental disorders, drugs/alcohol abuse
- Headache, giddiness, vertigo
- Memory and concentration
- Sleep
- Weakness of any limb
- Proximal muscle weakness
- Tremors
- Tingling sensation
- Feeling ground like cotton wool
- Urinary bladder sphincter control
- Bowel sphincter control

Blood (Inquire about)

- Any history of bleeders in the family, any passage of blood per rectum, any passage of black-colored stools
- Any breathlessness on exertion, muscular weakness, headache
- Swelling of feet.

Gastrointestinal Tract and Abdomen (Inquire about)

- *Diet*: Quality and quantity of food
- *Appetite*: Decreased or increased
- *Pain*: Site – localised or referred; character – throbbing, dull or aching; duration – any interval of relief from pain, relation to meals
- History of peptic ulcers
- Heartburn (retrosternal burning)
- *Dysphasia*: Any difficulty in swallowing
- *Flatulence and dyspepsia*: Relation to food, any relief to pain

- Nausea
- *Vomiting*: Frequency, quantity, quality, relation to food and pain
- Hematemesis
- *Constipation*: Bowel habits – regular or irregular. Any history of use of purgatives
- *Diarrhea*: Frequency, quality, quantity, relation to meals, passing of blood/slime
- Any history of tenesmus during defecation
- History of piles
- *Liver/gallbladder*: Any pain in region of liver, any history of jaundice, any change in colour of urine or stools

Genitourinary System (Inquire about)

- History of renal disorders
- *Pain*: Site, character – dull, aching or severe colicky, localized or referral to groin or testicles
- *Urinary symptoms*: Frequency, urgency, hesitancy, dribbling, overflow, nocturia, dysuria
- Nausea, vomiting, drowsiness, headache, fever, puffiness of face, edema ankle
- History of prostate enlargement
- History of hydrocele

Obstetric and Gynecology System (Inquire about)

- *Menstrual history*: Menarche, cycle, loss, pain, IMB, PCB, LMP
- Vaginal discharge, cervical smear, contraception
- Obstetric history
- Gynecological – any bleeding per vaginum, vaginal discharge, pain abdomen

Eye (Inquire about)

- Vision – any disturbance of vision
- Any complaint of halos around lights, flashes
- Pain – irritable, dull-ache or severe
- Headache
- Discharge from eye(s) – watery, or purulent.

Ear, Nose, Throat (ENT) (Inquire about)

- Earache
- Discharge – watery/purulent
- Deafness – any hearing loss
- Tinnitus – any ringing sensation
- Vertigo – any hallucination of movement.

Bones/Joints Disorders (Inquire about)

- History of rheumatism, gout, tuberculosis, syphilis, leucorrhea, diabetes mellitus, shifting joint pains.

Physical Examination (Includes)

- General physical examination (GPE)
- Local examination
- Examination of different systems/parts of the body

Physical examination (preliminary and detailed examination).

General Physical Examination (GPE): Observe

- *Appearance*: Build, nutrition, presence or absence of anemia, jaundice, cyanosis, clubbing, edema
- *Intelligence*: Expression
- *Attitude*: Helplessness, keeping limbs in a particular position
- *Facial expression*: Tense, nervous, toxic, fatigue
- *Pulse*: Rate, rhythm, volume
- *Respiration*: Rate, rhythm, thoracic or abdominal
- Temperature
- Blood pressure

Local Examination: The interrogation of the patient leads to the system/organ of the body to be examined first. Examination includes:

Inspection	Looking at the patient's body
Palpation	Feeling the parts of the body
Percussion	Listening the sounds elicited by tapping the part with finger
Auscultation	Listening body's sounds with a stethoscope

Examination of Different Systems/Parts of the Body

Observe	Begin with the head and neck, and proceeds downwards, i.e.
Head	<p><i>Skull</i>: Size, shape: Hydrocephalus, bossing of fore-/hind-head (rickets)</p> <ul style="list-style-type: none"> • <i>Hair</i>: Color, texture • <i>Eyes</i>: <ul style="list-style-type: none"> – Orbits–exophthalmos/enophthalmos/proptosis – Eyeballs – strabismus (squint) <ul style="list-style-type: none"> nystagmus (oscillatory movements) – Eyelids – ptosis, edema, inflammation (blepharitis), entropion/ectropion – Pupils – size, equally, reaction to light and accommodation – Conjunctiva – anemia, jaundice, trachoma, inflammation, tumor – Cornea – size – glaucoma <ul style="list-style-type: none"> curvature – conical surfaces – corneal reflex, ulcer, opacity – Sclera – myopia, scleritis – Iris – color, iritis – Lens – cataract – Vitreous – fluidity, hemorrhage, foreign body, opacity – Visual acuity – testing distant/near vision – Ocular tension (IOP) – testing by: <ul style="list-style-type: none"> ◇ Palpating eyeball with eyes open, and by ◇ Tonometer

- | | |
|----------------------------------|--|
| | <ul style="list-style-type: none"> – Fundus examination with an ophthalmoscope – Optic disc status, e.g. papilledema, hemorrhage, inflammation – Retinopathy (diabetic/hypertensive) |
| | <ul style="list-style-type: none"> • <i>Ears:</i> <ul style="list-style-type: none"> – Foreign body in the ear – Discharging ear – Audiometry – hearing assessment • <i>Face:</i> Expression, shape, paralysis, puffiness <ul style="list-style-type: none"> – Mouth – shape, cleft lip, lips – pale or cyanotic, fissures (cracks) on lips – Tongue – appearance, protrusion (any deviation), tongue-tie, ulcer – Teeth and gums – hygiene, no. of missing teeth, any denture worn, any bleeding gums – Soft palate – movements – Tonsil – normal/swollen |
| Neck | <ul style="list-style-type: none"> • Any engorgement (distension) of neck veins • Thyroid – normal/swollen • Lymph nodes – any enlargement |
| Chest inspection | <ul style="list-style-type: none"> • Shape of chest – any deformity: Rickety rosary (rickets) • Respiration – rate, rhythm, volume • Pulsations/dilated vessels • Apex beat |
| Palpation | <ul style="list-style-type: none"> • Local tenderness • Tracheal position, apex beat |
| Percussion | Cardiac dullness |
| Auscultation | Heart sounds, murmurs, breath sounds |
| Spine (Inspection and Palpation) | <ul style="list-style-type: none"> • <i>Deformity:</i> Kyphosis – posterior curvature common in thoracic region.
 Lordosis – anterior curvature common in lumbar region.
 Scoliosis – lateral curvature – right/left side. • Local tenderness. |
| Abdomen Inspection | <ul style="list-style-type: none"> • Size, shape, distension, abdominal movements, dilated vessels, umbilicus, any operational or wound scar. • Hernial sites – impulse on coughing. |
| Palpation and Percussion | Local tenderness, any rigidity, (resentment to palpation esp. by a child c/o pain abdomen) <ul style="list-style-type: none"> • Any palpable swelling, liver, spleen, kidneys, inguinal glands • Genitalia <ul style="list-style-type: none"> – Male – penis, scrotum, testicles – Female – external genitalia (if indicated) |
| Auscultation | Peristaltic sounds |
| P/R (Per rectum) examination | |

Gynaecology and Obstetrics Examination

Rules The examiner should explain about the purpose of examination, what is about to be done, and verbal/written consent to be taken in advance. Presence of female staff/attendant is desirable/required as per rules.

Breast Examination

- Any pigmentation of skin, discoloration of skin
- Any retraction of nipple
- Any swelling visible/palpable
- Any discharge from nipples
- Any enlargement (palpable) of axillary glands.

Abdominal examination: Described in appropriate sections

P/V If indicated

Limbs Upper and lower limbs

Inspection

- Appearance – shape and size – deformity, shortening
- Nutrition – built, any muscular wasting
- Edema – any swelling of feet and thighs

Palpation

- Muscle tone, power, reflexes, sensations
- Any pitting edema over ankles and thighs
- Local tenderness

Pulsations Radial, femoral, posterior tibial, dorsalis pedis

Lymph nodes Any enlargement

Measurements Shortening, muscular wasting

Movements Active and passive

Neurological Examination

- *Higher centres:* Mental status, intelligence, emotional status, speech
- Cranial nerves
- Trunk, gait

Upper and lower limbs:

Inspection Any muscular wasting, skin – pale/cyanotic/red/shining, dry or moist, trophic ulcers, nails – any brittleness

Palpation Muscle power, tone, reflexes, sensations

Provisional Diagnosis: As a routine, diagnosis of common diseases should be commonly preferred over rare diseases.

Investigations Include

Routine examination: Blood, urine, stools, vomitus, sputum and CSF.

- *Hematology:* Complete blood count (CBC): Hemoglobin, RBC, PCV, MCV, MCH, MCHC, TLC and DLC, platelet, BT and CT, ESR
- *Biochemistry:* Blood sugar – fasting, PP and random.
- *Serum electrolytes:* Sodium, potassium, chloride, calcium, phosphorus, magnesium, iron, amylase, lipase, CPK-MB, CPK-NAC, troponin-T/I.

- *Serology*: Mantoux test, widal test, Coombs' test, pregnancy test, CRP, RA factor, VDRL, HBsAg (rapid/ELISA), HIV (rapid/ELISA), HAV-IgM, HEV-IgM, torch IgG/IgM, HCV (rapid/ELISA), flocculation tests – Kahn test and Price's precipitation reaction (PPR) for syphilis.
- *Liver function tests (LFT)*: Serum bilirubin, SGOT, SGPT, serum proteins – total/albumin/globulin, serum alkaline phosphatase.
- *Renal function tests (RFT)*: Serum creatinine, serum uric acid, BUN.
- *Lipid profile*: Serum cholesterol, triglycerides, HDL, LDL, VLDL.
- *Hormones and tumor markers*: TSH, FSH, LH, prolactin, testosterone, PSA, AFP.
- *Urine examination*: Color, reaction, specific gravity, albumin, blood, deposits, electrolytes, Bence Jones protein, ketones.
- *Stool examination*: Amoebiasis/bacteria
- *Sputum examination*: Any foreign body (AFB)
- *Vomitus examination*: AFB
- *Cerebrospinal fluid (CS) examination*: Bacterial infections
- Microbiology
- Blood culture and sensitivity, pus culture and sensitivity, AFB culture, urine and stool culture and sensitivity, throat swab culture and sensitivity.

Special Investigations: Depending on the system affected, e.g.

- CXR (X-ray chest)
- X-ray of affected part
- Ultrasound, MRI, CT scan, myelography
- ECG, sonography, angiography
- Hysteroscopy, hysterosalpingography, hysterosonography, colposcopy, laparoscope, pregnancy testing, endometrial biopsy
- Bone densitometry
- EEG

Note: These are described in appropriate sections

Clinical Diagnosis: Clinical diagnosis at this stage should be complete and precise as much as possible. It is made on the basis of interrogation of the patient, examination, and investigations.

Treatment and Progress: Daily recording of following:

- Treatment given, i.e. medicines, etc.
- Procedures include operations performed.
- *Monitoring*: Daily progress esp. of acute cases, i.e. recording of general condition of the patient, pulse, respiration, temperature, blood pressure, changes in the size of inflammatory swelling, treatment being received. All investigation reports to be recorded in the case sheet. If any surgery performed, then operation notes to be recorded by the doctor incharge of the case.

Completion of Hospital Record (Discharge Summary)

Recording of condition of patient at time of discharge from the hospital (Table 1.1)

Table 1.1: Discharge summary

Surname	First name	A&E no
Age/DOB	Sex	Date
Son/daughter/wife of	Time	
Address	Tel	
DOA	DOD	
Diagnosis		
A&E consultant/Dr I/C		
Complaints		
.....		
Present illness		
.....		
Past history		
.....		
GP examination		
.....		
Treatment and investigations		
.....		
Condition at time of discharge: Fully cured, relieved of symptoms/signs, or any complication/death. In case of death, postmortem examination report to be entered in the hospital records.		
Instructions to the patient at time of discharge: Schedule of medicines use, any precaution to be taken, date of check up at the hospital/GP's clinic.		
Signature		Date

Referral System

Always inform the GP prior to the discharge of a patient for follow-up purpose, instructions/information to GP about discharged patient (Table 1.2).

Table 1.2: Referral letter to the GP

Dear Dr
Patient Attended A&E department on
Diagnosis
Investigation
Treatment given
Aftercare (follow-up)
Yours sincerely
Signature Date

Table 1.3: Proforma

Surname	First name	A&E no
Age/DOB	Sex	Date
Son/daughter/wife of	Time	
Address	Tel	
DOA	DOD	
Diagnosis		
A&E consultant/Dr I/C		

Chief complaint

.....

History of present illness

.....

Past history

.....

Personal history

Marital status: Single/married/widow/widower Children

Diet

Smoking Alcohol Drugs abuse

Physical activity

Family history

Father

Mother

Siblings

Interrogation in case of a young child

(Inquire the mother or accompanying person)

Delivery status Normal Full time

Postnatal Cyanosis Jaundice

Birth weight Breastfed Diet

Habits Eating Sleep

Bowel Bladder Bed wetting

Development milestones Head holding Crawling

Sitting Standing Teething

Smile Speech Walking

Immunization status BCG Polio

DPT Measles Hepatitis B

Chickenpox

Special interrogation of the patient (systemic review):

Cardiovascular system

History of rheumatic fever, scarlet fever, diphtheria, or sore throat.

Chest pain

Dyspnea

Orthopnea

Palpitation

Fatigueness

Edema feet

Respiratory system

History of tuberculosis

History of exposure to fumes/dust

History of smoking

Cough Sneezing

Cold Running nose Nasal block

Expectoration

Hemoptysis

Dyspnea

Cyanosis

Chest pain

Nervous system

History of fits/seizure, paralysis, mental disorders

Drugs abuse Alcohol abuse

Headache Giddiness Vertigo

Memory and concentration Sleep

Weakness of limb/limbs Muscle weakness

Tremors Tingling sensation

Urinary bladder sphincter control Bowel sphincter control

Blood system

History of bleeders in the family

History of malena

Dyspnea on exertion

Weakness

Headache

Palpitation

Edema feet

Gastrointestinal tract and abdomen system

Diet

Appetite

Abdominal pain

History of peptic ulcers

Heartburn (retrosternal burning)

Dysphasia

Flatulence and dyspepsia

Nausea Vomiting Diarrhea

Hematemesis

Diarrhea

Constipation

History of piles

Liver/gallbladder

Genitourinary system

History of renal disorders

Pain

Urinary symptoms:

Frequency Urgency Hesitancy

Dribbling Overflow

Nocturia Dysuria

Nausea Vomiting Drowsiness

Headache Fever

Puffiness of face Edema ankle

Prostate enlargement Hydrocele

Obstetric and gynecology system

Menstrual history: Menarche Cycle Loss

Pain IMB PCB LMP

Vaginal discharge Contraception

Obstetric history

Gynecological:

Bleeding per vaginum Vaginal discharge

Pain abdomen

Eye

Vision Halos around lights

Pain (eye-strain) Headache

Discharge Watery Purulent

Diplopia

ENT

Earache Deafness

Discharge Watery Purulent

Tinnitus Vertigo

Sneezing Stuffiness

Nasal discharge Epistaxis

Sore throat Cough Expectoration

Bones and joints disorders

History of rheumatism Gout

Tuberculosis Diabetes mellitus

Syphilis Urethral discharge

Leukorrhea Trauma

Examination of the Patient**General physical examination (GPE)**

Appearance

Intelligence

Attitude

Facial expression
 Pulse
 Respiration
 Temperature
 Blood pressure: SBP DBP

Local examination (system/organ of the body to be examined first)

Inspection
 Palpation
 Percussion
 Auscultation

Examination of different systems/parts of the body

Head and neck

Skull hydrocephalus Bossing of fore-/hind-head
 Hair

Eyes

Orbits Eyeballs
 Eyelids Pupils
 Conjunctiva
 Cornea
 Sclera Iris
 Lens Vitreous
 Visual acuity Ocular tension (IOP)

Fundus examination with an ophthalmoscope

Ears

Audiometry

Face

Mouth

Shape Lips

Tongue

Teeth and gums

Soft palate Tonsil

Neck

Thyroid Lymph nodes

Chest

Inspection: Shape of chest

Respiration

Pulsations/dilated vessels

Apex beat

Palpation: Local tenderness

Tracheal position Apex beat

Percussion: Cardiac dullness

Auscultation: Heart sounds/murmurs

Breath sounds

Deformity Local tenderness

Spine Abdomen

Inspection: Size Shape
 Distension Dilated vessels
 Abdominal movements
 Umbilicus Scar
 Hernial sites – impulse on coughing

Palpation and Percussion

Local tenderness Rigidity
 Swelling
 Liver Spleen
 Kidneys Inguinal glands
 Genitalia: Male – penis, scrotum, testicles
 Female – external genitalia (if indicated)
 Auscultation: Peristalsis sounds
 P/R (per-rectum) examination

Gynecology and obstetric examination

Breast: Skin pigmentation/discoloration
 Nipple retraction Discharge from nipples
 Swelling Axillary lymph nodes
 Abdominal examination

 P/V examination

Limbs: Upper and lower limbs

Inspection: Shape Size
 Built Muscle wastings
 Edema feet/thighs
 Palpation: Muscle tone Power
 Reflexes Sensations
 Edema ankles/thigh Local tenderness
 Pulsations: Radial Femoral
 Posterior tibial Dorsalis pedis
 Lymph nodes enlargement
 Measurements

Neurological examination*Higher centres:*

Intelligence Emotional status
 Speech
 Cranial nerves
 Trunk Gait

Upper and lower limbs:

Muscular wasting Skin

Trophic ulcers Nails

Muscle power Muscle tone

Reflexes Sensations

Examination of a young child

Height Weight Head circumference

Chest circumference Midarm circumference

Anterior fontanel Clubbing Koilonychia

Immunization status BCG scar Umbilicus

Pallor Jaundice Cyanosis

Provisional diagnosis

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Investigations

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Clinical diagnosis

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Treatment and progress

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Signature Date

Table 1.4: Completion of hospital record

Fully cured, relieved of symptoms/signs

Complication/death

Postmortem examination report

Instructions to the patient at the time of discharge:

Schedule of medicines use

Precaution to be taken

Date of follow-up (check up) at the hospital/GP's clinic

Signature Date

Instructions/information to GP about discharged patient:

Table 1.5: Referral system

Dear Dr

Patient Attended A&E Department on

Diagnosis

Investigation

Treatment given

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Aftercare (follow up)

Yours sincerely

Signature Date

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